



TERMS & CONDITIONS

Walter Red Books LLC

Effective Date: June 18, 2025

Last Updated: January 2026

1. ACCEPTANCE OF TERMS

These Terms & Conditions ("Terms") govern your access to and use of walterredbooks.com, thehollowbasilica.com, and any related websites, services, digital products, and physical goods operated by Walter Red Books LLC (collectively, the "Sites").

By accessing the Sites, placing an order, or interacting with our services, you agree to be bound by these Terms and all applicable laws. If you do not agree, you must discontinue use immediately.

2. ELIGIBILITY & USE OF THE SITES

You must be at least 18 years old, or have the consent of a parent or legal guardian, to use the Sites.

You agree not to:

- Use the Sites for unlawful, fraudulent, or abusive purposes
- Attempt to gain unauthorized access to systems or data
- Upload or transmit malware, automated scripts, or harmful code
- Scrape, harvest, or extract content or data without permission
- Interfere with the operation, security, or integrity of the Sites

We reserve the right to suspend or terminate access for violations of these Terms.



3. NATURE OF CONTENT

All content published by Walter Red Books LLC—including literary works, visual art, symbolic language, interactive experiences, and narrative projects—is artistic and expressive in nature.

Nothing on the Sites constitutes professional, legal, medical, or therapeutic advice.

4. PRODUCTS, ORDERS & AVAILABILITY

- All prices are listed in U.S. Dollars (USD) unless otherwise stated.
- Product availability is not guaranteed and may change without notice.
- We reserve the right to refuse, limit, or cancel orders at our discretion, including suspected resale or abuse.
- Pre-order items, when offered, are charged at the time of purchase unless otherwise stated.

An order is considered accepted only after payment is processed and confirmation is issued.

5. PAYMENT

Payments are processed securely through third-party payment processors (such as Stripe or PayPal).

You agree to provide accurate billing information and authorize charges to your selected payment method. We are not responsible for errors caused by incorrect payment details.

6. SHIPPING, DELIVERY & RISK OF LOSS

- Shipping timelines are estimates and not guarantees.
 - Delays caused by carriers, customs authorities, or events beyond our control may occur.
 - Risk of loss transfers to you upon delivery to the carrier.
 - International customers are responsible for any customs duties, VAT, or import taxes.
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7. RETURNS, REFUNDS & EXCHANGES

Our **Refunds & Returns Policy** governs all returns, refunds, and exchanges and is incorporated by reference into these Terms.

Digital downloads are non-refundable once delivered. Signed, custom, or made-to-order items are generally non-returnable except where required by law or damaged in transit.

8. INTELLECTUAL PROPERTY

All content on the Sites—including text, images, graphics, audio, video, code, designs, logos, and emblems—is owned by or licensed to Walter Red Books LLC and is protected by copyright, trademark, and other intellectual property laws.

You may not copy, reproduce, distribute, modify, or create derivative works without prior written permission.

The names "Walter Red," "Walter Red Books," related logos, emblems, and project titles are trademarks or common law marks of Walter Red Books LLC.

9. THIRD-PARTY LINKS & SERVICES

The Sites may contain links to third-party websites or services. We do not control and are not responsible for their content, policies, or practices.

10. DISCLAIMER OF WARRANTIES

The Sites and all products and content are provided "as is" and "as available," without warranties of any kind, express or implied.

We do not guarantee uninterrupted access, error-free operation, or that content will meet all expectations.



11. LIMITATION OF LIABILITY

To the maximum extent permitted by law, Walter Red Books LLC shall not be liable for any indirect, incidental, consequential, special, or punitive damages arising from your use of the Sites, products, or services.

12. INDEMNIFICATION

You agree to indemnify and hold harmless Walter Red Books LLC, its owners, affiliates, and partners from any claims, damages, losses, or expenses arising from your violation of these Terms or misuse of the Sites.

13. FORCE MAJEURE

We shall not be liable for delays or failure to perform resulting from events beyond our reasonable control, including but not limited to acts of God, natural disasters, labor disputes, supply chain disruptions, carrier failures, platform outages, or governmental actions.

14. GOVERNING LAW & JURISDICTION

These Terms are governed by the laws of the State of Washington, United States, without regard to conflict of law principles.

Any disputes shall be resolved exclusively in the state or federal courts located in Washington, unless otherwise required by law.

15. CHANGES TO THESE TERMS

We reserve the right to modify these Terms at any time. Updates will be posted with a revised "Last Updated" date. Continued use of the Sites constitutes acceptance of revised Terms.



16. CONTACT INFORMATION

For questions regarding these Terms:

Walter Red Books LLC

Email: walter@walterredbooks.com